

# Paige Calvert

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## PROFESSIONAL & OPEN SOURCE EXPERIENCE

### Cloud Native Computing Foundation (CNCF)

#### Co-maintainer, Helm documentation

October 2025 – Present

I'm a maintainer for [helm.sh](https://helm.sh), the website for the open source, CNCF-graduated Helm project. As a maintainer, I led the effort to migrate the site from its legacy Hugo framework to Docusaurus, an open source static site generator. I also performed an [analysis](#) of the Helm documentation, highlighting key areas for improvement across categories like information architecture, new user content, site maintainability, and more. We (the maintainers) use Promptless AI to help generate and improve content, such as filling gaps in the translated docs for several locales and updating the docs for new releases.

### Replicated, Inc

#### Manager, Documentation

March 2022 – May 2026

#### Senior Technical Writer

November 2021 – March 2022

As the docs team manager (and later the sole technical writer) at Replicated, I owned [docs.replicated.com](https://docs.replicated.com) end-to-end, including the website's codebase, information architecture, content strategy, and design/user experience. I planned, wrote, and maintained documentation for the Replicated Platform, including onboarding guides, tutorials, quickstarts, reference docs for Replicated's SDK, API, and CLIs, conceptual guides, and more. I partnered closely with product managers, engineers, Solutions Engineering, and Support to continuously improve content, standards, and processes for the Replicated docs.

### Highlights

- Author and maintain the docs in Markdown/MDX using a Git-based, docs-as-code workflow (<https://github.com/replicatedhq/replicated-docs>).
- Write conceptual guides with diagrams, screenshots, and clear headings to explain high-level concepts; create tutorials by developing sample apps and designing workflows based on common user tasks; write how-to guides and test them hands-on in the product; maintain reference material for YAML specifications, CLIs, and APIs, using automation where possible to ensure content stays up-to-date.
- Partner closely with Product and Engineering to ensure all new features ship with high-quality, accurate, and complete documentation; with Support to write troubleshooting docs that address common issues; and with the Go-To-Market teams to ensure that Replicated users see consistent messaging and terminology across all customer-facing content.
- Use AI to build automation for time-consuming tasks, and to help improve content quality (for example, I created a Claude skill that runs a deterministic prose linter to flag style guide violations, then uses AI to edit the content accordingly).
- Design the site's user experience so that it's friendly to humans and AI agents, such as adding `llms.txt` and `llms-full.txt` files, writing a script to generate and publish plain markdown versions of each page, and enabling Algolia's AskAI so users can ask questions through chat.

- Establish processes and standards for the docs team, such as creating a style guide, designing processes for reviewing docs PRs and issues opened by internal teams and Replicated's users, and writing the first technical writer career development framework (career ladder) for Replicated.

## Pivotal Software / VMware

### Manager, Information Experience (VMware)

January 2020 – October 2021

### Manager, Technical Writing (Pivotal)

March 2019 – January 2020

### Senior Technical Writer (Pivotal)

October 2018 – March 2019

I was the direct manager for ten technical writers on the Pivotal Cloud Foundry (and then VMware Tanzu) documentation team. This was a hybrid role, where I spent about 30% of my time on management responsibilities like creating team objectives and conducting performance reviews, and 70% of my time writing and editing developer docs for the Pivotal Cloud Foundry/Tanzu suite of products.

### Highlights

- Write technical documentation in a docs-as-code environment for software developers and platform operators using the Pivotal Cloud Foundry/VMware Tanzu products.
- Work closely with product managers to determine documentation requirements for new releases, with engineers to create technically accurate documentation, and with other writers to deliver high-quality content.
- Collaborate with other writers to ensure that the docs align with the style guide and meet the needs of our users.
- Create quarterly objectives for the docs team, ensuring that our team's goals align with the direction of the larger organization. Facilitate regular planning meetings with the writers to ensure that quarterly and weekly priorities are clearly-defined and actionable.
- Meet regularly with direct reports to discuss their career development, helping them to define their goals and track progress based on our team's career development framework.

## OTHER PROFESSIONAL EXPERIENCE

- **Senior Technical Writer** at Oracle Utilities Opower, February 2017 – October 2018
- **Technical Documentation Specialist** at ScienceLogic, July 2016 – December 2016
- **Technical Writer** at Opower, May 2015 – April 2016
- **Technical Writer** at Netuitive, May 2014 – May 2015

## VOLUNTEER EXPERIENCE

### Certified Peer Counselor at Empower Work

May 2019 – Present

Once a week, I chat anonymously with people who are going through challenging experiences at work. I work with them to acknowledge and validate their experiences, help them identify and articulate the core issue, and then coach them through putting together an action plan based on their goals.

## EDUCATION

George Mason University, BA in English, Minor in IT